

Gabi & Jules HANDMADE PIES. BAKED GOODNESS.

we are hiring!

Position: **FRONT OF HOUSE MANAGER / BRAND AMBASSADOR**
Job Type: **FULL TIME, HOURLY**
Location: **PORT MOODY**
Start Date: **MAY 6, 2019**

About the Company

Gabi & Jules Handmade Pies and Baked Goodness is a bakery in Port Moody. Our mission is to passionately create exceptional pies and baked goodness in a collaborative environment inclusive of individuals of diverse abilities. We have an unwavering commitment to using quality, real ingredients to craft unique products that have a playful, memorable twist on tradition. We are an unapologetically all-butter bakery that is fueled by passion, kindness & inclusion.

About the Position

To be our ideal candidate you have a passion and flair for providing engaged customer service.

- you love pies (but who doesn't?) and will share our love for serving up delicious baked goodness
- you will have a flair for offering amazing guest experiences for all who visit our bakery. You will have the ability to effortlessly engage with guests, enhance their visit however possible and seize opportunities to increase sale
- you will be invested in a maximizing sales opportunities & excited about being part of the continued growth of our company
- you will ideally have experience working in a café and if you've worked on a semi-automatic espresso all the better!
- you will have the physical strength that allows you to lift at least 20 lbs and will be excited and willing to take this show on the road sort of speak by manning farmers markets and other markets / community events we attend
- you have a strong work ethic and take pride in the work you do

- you'll understand that the bakery business isn't a Monday-Friday sort of gig so you'll be open to working weekends

About the Role and Responsibilities

- leading our front of house team and would be responsible for welcoming, serving & assisting all guests who visit the bakery
- having a comprehensive knowledge of all products so that you can sell all our products with ease
- you'll work towards mastering the espresso machine so that you can confidently pull delicious espresso shots, steam velvety smooth milk & eventually pour some awesome latte art
- you'll manage the Front of House team with enthusiasm, compassion and kindness. Mentoring the younger members of the team and leading by example in bringing a can-do, positive attitude to work everyday
- you'll work closely with the Sales Manager to ensure all retail and wholesale orders are completed
- diligently upholding standards of service and all products
- maintaining cleanliness of the front café which will mean you can swing a mop & a broom with the best of them when needed
- maintaining inventory, completing orders & managing labour costs including managing scheduling

Compensation will be based on experience and includes medical & dental benefits. To apply, please send resume & cover letter to lisa@gabiandjules.com.

Our Core Values – we are “Butter” when we work together

Be engaged and be passionate

Unified through inclusivity and kindness

Taking ownership and initiative

Teamwork with commitment to quality

Enhance experiences with authenticity

Respect ALL like friends, with dignity